

Tips for Reporting Suspected Child Abuse or Neglect to ChildLine

www.compass.state.pa.us/cwis

or

1-800-932-0313

Provide as much of the following information as possible:

- Child's full name, birth date, and present location (correct spelling of name is important)
- Name, address, phone number (home and business) and date of birth of the child's parent(s) or caretakers
- Names and ages of all other household members, and their relationship to the child
- County in which the abuse or neglect occurred
- Account of what happened to the child, description of any injury, date the incident occurred, and what impact it has had on the child
- Child's exact statement
- Any concern about the child's immediate safety
- Any information on alleged perpetrator/abuser including statements made
- Information regarding parents/caretakers such as employment status, substance abuse, criminal record, domestic violence, cooperation with office staff, past involvement with county Children and Youth
- Actions taken by reporting source

Do:

- Report immediately to allow the county agency time to assign a caseworker and initiate an investigation

Avoid:

- Conducting your own investigation
- Asking leading questions
- Making any promises to the child which are outside of your ability to fulfill, particularly relating to placement, court involvement, and caseworker decisions.